

Kingston Resorts COVID-19 Safety Information

We would like to offer a warm welcome to you as our valued guest.
Your safety and security remain our highest priority.

SC Executive Orders:

Listed below are the most relevant orders put in place by our Governor for you to familiarize yourself with.

Order 2020-13: Limit gatherings of individuals who are not occupants of the same residence to groups of three (3).

Order 2020-21: All residents and visitors of the State of South Carolina are required to limit social interaction, practice “social distancing” in accordance with CDC guidelines.

Order 2020-28: Public beach accesses are opened to allow individuals to engage in outdoor exercise or recreational activities, provided that a minimum distance of six feet is maintained during such activities between all persons who are not occupants of the same Residence.

Hilton CleanStay Program:

Prior to your arrival, your rental has been cleaned by our housekeeping staff using cleaning products that are on the EPA approved list of those effective against COVID-19 and many other microbes.



10 Touch Points

Our housekeeping staff members are focusing on the 10 Touch Points when cleaning your room.

1. Switches & Electronic Controls
2. Handles & Knobs
3. Major Bathroom Surfaces
4. Climate Control Panels
5. Telephones, Remote Controls & Clocks
6. Bed & Bedding
7. Bath Amenities
8. Hard Surfaces
9. Closet Goods
10. In-Room Food & Beverage

- Guests are required to wear a face covering when they are in a public space/common area at Kingston Plantation.
- Guests are not required to wear a face covering while at the pool, however, they are encouraged to wear a face covering as they move to and from their seat
- Team members are required to wear a face covering in public spaces and while they are in a group setting where they cannot socially distance from one another.

Housekeeping Services:

To ensure the safety of our guests and team members we have temporarily suspended the daily housekeeping service. Should you need any additional amenities such as towels, washcloths, toiletries, and trash service please dial ext. 3087.

Available Medical Services:

McLeod Health: enter code COVID19 for a free screening.
www.mcleodhealth.org/services/care/telehealth/

Grand Strand Hospital:
mygrandstrandhealth.com

A full list of the CDC recommended requirements can be found here for your reference:
<https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/prevention.html>

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Beach Information:

The beach is open and social distancing is strongly encouraged between separate households. Please note that Beach Life Guard schedules vary. Swim at your own risk.

Pool Information:

Open 10am-10pm daily
Towels are located at the towel hut - wristbands required.

Embassy and Hilton: pool areas are open, occupancy has been reduced on pool decks to provide for social distancing.

HOA Pools: Margate, Two KPMA Pools, Royale Palms are open with reduced capacity or hours, all others are closed at this time.

Splash Waterpark: hours of operation are from 10am-6pm

The Landing - Spa & Fitness:

78 Fitness: Open Mon-Sat from 6am-8pm, Sun 7:30am-7pm
Occupancy restrictions are in place, and showers, towel service, and sauna are closed per CDC guidance.

Spa 33: Open daily from 9am-7pm by appointment only.
Towels, robes, steam rooms, and the relaxation room closed per CDC guidelines.

Food & Beverage:

Seating in the restaurants have been reduced and spaced apart per CDC guidelines.

The Embassy Suites breakfast buffet is closed, but is offering a grab-n-go hot or cold option.

In lieu of the complimentary managers reception, all registered guests in the Embassy Suites 21+ will receive two drink vouchers per night stay redeemable at any bar at any time along with individually packaged snacks.

Drink Voucher is redeemable for one:

- House Red or White Wine
- Bud or Bud Light Beer
- Cocktail of the Day

For current restaurant menus please visit:

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Resort Shuttle Service:

Governor Executive Order 2020-29 guidelines. Resort shuttle offers service within a one mile radius of the resort with a maximum limit of 3 guests unless family from same household is utilizing the service together. **Masks are required to be on the shuttle at all times.** Hours of operation 6AM-11PM daily.

The resort is not pet friendly and is 100% non-smoking.

Fees may apply if not followed.